Correct an invalid invitation code
(for all users)

If your email security set up does not recognise taumataarowai.govt.nz as a safe domain it may encrypt the invitation link in our email for your protection. It will then unencrypt it when you click on it but may change the invitation code included in the link in the process, leading to an Invalid Invitation Code error.

This Reference Guide takes you through the steps to correct the invitation code so that it works.

Step	What to do
1	If you do not have the screen with the Invalid Invitation Code error message open, click on the email link to open that screen again and wait for the error to appear.
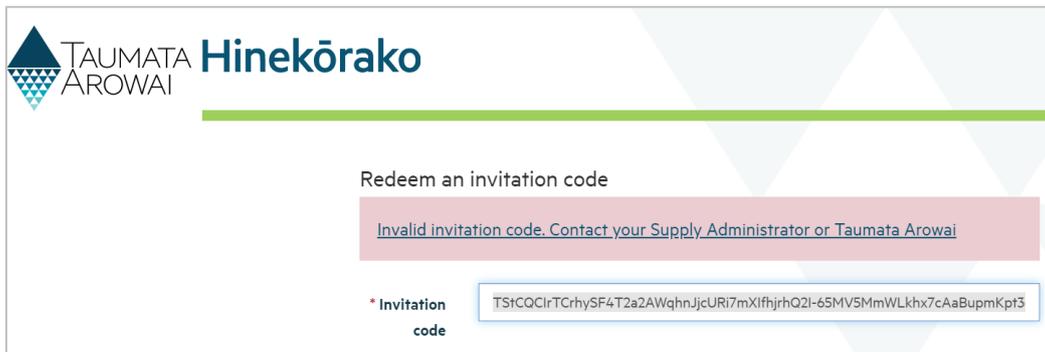
Step	What to do
2	In your invitation email, there is a full code that can be copied and pasted into the Invitation code field. Paste it over the top of the existing invitation code, include any dashes, then click Enter.
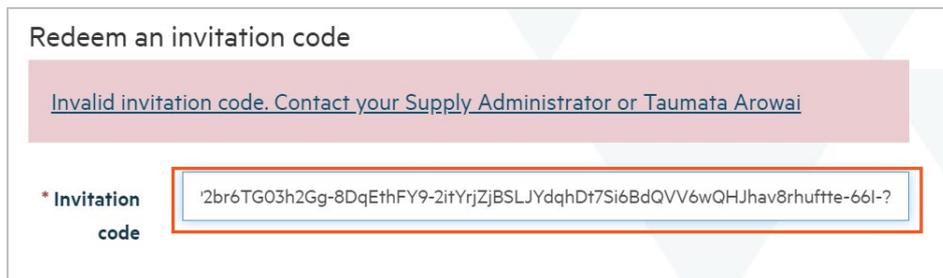
Step	What to do
3	You should be taken to the RealMe® login screen below, where you can continue your process of setting up your Hinekōrako account. If you are not taken to this screen, contact Taumata Arowai at info@taumataarowai.govt.nz.

Log in with **RealMe**

You've been redirected here so you can log in with RealMe

Username

Password

Log in

Forgot Username or **Forgot Password?**

Create a **RealMe** login

To access this service you need a RealMe login.

You'll be able to access a range of services with a single username and password. RealMe is designed to protect your privacy and security.

Create a RealMe login