

Senior Regulatory Delivery Advisor Position Description



Business Unit	Regulatory Group
Location	Dunedin Christchurch Palmerston North Hamilton
Type	Ongoing Full Time
Salary Range	\$82,600 (85%) - \$97,176 (100%) - \$106,894 (110%)

Our tikanga

The tikanga of Taumata Arowai are based on the guiding principles of Te Mana o te Wai.

Mana Motuhake – lead by example by upholding and role modelling positive partnerships and behaviours based on kaupapa Māori principles, knowledge of local kawa and tikanga. Our thinking and practices are guided and informed by the principles of the Te Tiriti o Waitangi and Te Mana o te Wai.

Kaitiakitanga – ensure appropriate action is taken to steward, protect and preserve the integrity of the mauri, mana and ora of wai and tangata for the future. Our actions are guided and informed by mātauranga Māori-led change where kaitiakitanga can be exercised.

Manaakitanga – act in a mana enhancing way, with care and respect for the mauri, mana and ora of wai and tangata. Our work supports and respects the interests, strengths, and aspirations of wai and tangata for long term intergenerational sustainability.

Ko wai mātou | About us

Background and context

Taumata Arowai was established on 1 March 2021 as one of the three pou (pillars) of the Government's 2020 Three Waters Reform programme (the other pou are regulatory and service delivery reform) as a result of the review of the Havelock North incident. It will become the new water regulator for Aotearoa when the Water Services Bill is enacted, expected to be in the second half of 2021.

Taumata Arowai is born out of Te Mana o te Wai – a universal concept that is about restoring and preserving the balance between the wai, the wider environment and the community.

As well as an independent, Minister-appointed Board, Taumata Arowai will be advised on Māori rights and interest by a rūpū (Māori Advisory Group), which will work alongside iwi and Māori as the Crown's Te Tiriti o Waitangi partner.

Our relationships

Taumata Arowai recognises that we need to develop strong relationships and work collaboratively across the sector. We will design, build and act from a te ao Māori perspective, working together across Aotearoa with iwi and Māori, local and central government and the wider water sector.

We take our lead from Te Tiriti o Waitangi and are guided by the principles of Te Mana o te Wai to regulate and influence the water services sector, improve outcomes and reflect on the importance of and connection between the health of tangata and wai, people and water.

Spirit of service

Ka mahitahi mātou o te ratonga tūmatanui kia hei painga mō ngā tāngata o Aotearoa

i āiane, ā, hei ngā rā ki tua hoki. He kawenga tino whaitake tā mātou hei tautoko i te Karauna i runga i āna hononga ki a ngāi Māori i raro i te Tiriti o Waitangi. Ka tautoko mātou i te kāwanatanga manapori. Ka whakakotahingia mātou e te wairua whakarato ki ō mātou hapori, ā, e arahina ana mātou e ngā mātāpono me ngā tikanga matua o te ratonga tūmatanui i roto i ā mātou mahi.

In the public service we work collectively to make a meaningful difference for New Zealanders now and in the future. We have an important role in supporting the Crown in its relationships with Māori under te Tiriti o Waitangi. We support democratic government. We are unified by a spirit of service to our communities and guided by the core principles and values of the public service in our work.

Mō tēnei tūranga mahi | About this role

Position Purpose

The purpose of the Senior Regulatory Delivery Advisor is to deliver a wide, complex, range of the regulatory functions and duties of Taumata Arowai.

The purpose of the Regulatory Delivery Team is to undertake compliance and enforcement activities to ensure safe drinking water is available to Aotearoa New Zealand, therefore protecting the health of people.

Reports to	Regulatory Team Lead	
Staff	Nil	
Key Relationships	Internal Regulatory Team Leader Regulatory Delivery Manager Peers and Colleagues in the Regulatory Group Legal Team Principal Advisor, Drinking Water Principal Advisor, Māori Principal Advisor, Public Health	External Drinking Water Suppliers Central Government Local Government Drinking water supply consumers Laboratories

Key Accountabilities

As a Crown agent, it is likely that the scope and functions of positions within Taumata Arowai will evolve over time as Taumata Arowai grows and matures. Responsibilities of this position are expected to change over time as Taumata Arowai responds to these changing needs.

Regulatory Delivery

- Monitor and undertake audits, inspections and investigations of drinking water suppliers as a senior regulatory compliance practitioner
- Assess, investigate, manage and resolve non-compliance by drinking water suppliers with drinking water standards in line with organisational procedures
- Apply operational policies in a proportionate and consistent manner
- Exercise appropriate statutory powers in situations of non-compliance
- Review Drinking Water Safety plans, ensuring stakeholders are made aware of emerging issues or non-compliance
- Support and lead drinking water emergency responses
- Assess risks and suggest actions to take to remediate
- Serve legal notices and provide evidence in court
- Apply risk management frameworks to your work to safely mitigate risks with appropriate controls
- Create and maintain high quality compliance and enforcement records
- Work with stakeholders to share information and build knowledge surrounding safe drinking water practices

Health and safety for self

- Work safely and take responsibility for keeping self and colleagues free from harm
- Report all incidents and hazards promptly
- Know what to do in the event of an emergency
- Cooperate in implementing return to work plans

Ko koe tēnei | About you

Qualifications

- Relevant tertiary qualifications including:
 - Bachelor of Science and/or Post-graduate Diploma in a science, public/environmental health or water discipline
- Full Drivers Licence

Experience

- 5 years + experience working within a regulatory regime
- Experience working in a regulatory or audit environment
- Experience of being able apply operational policies in a proportionate and consistent manner
- Experience exercising good practical judgement
- Experience working with others to undertake investigations and audits
- Experience working under pressure with the ability to remain calm, composed and focussed on the work in ongoing high-pressure situations
- Experience working to statutory timeframes
- Experience building and sustaining positive working relationships with a range of people and communities

Knowledge

- Robust understanding of drinking water
- Deep understanding of Government Regulatory System
- Deep understanding of regulatory compliance interventions
- Understanding of the principles of the treat o Waitangi
- Knowledge of Te Mana o Te Wai
- Understanding of the machinery of government
- Demonstrate approaches for application of suitable risk management principles
- Demonstrate operational knowledge of New Zealand's Coordinated Incident Management System (CIMS) functions and structure

Skills and Attributes

- Ability to describe and apply the Government Regulatory System to the Water Services context
- An ability to carry out audits, inspections, investigations and /or operations as a senior regulatory compliance practitioner
- Sound judgement and analytical skills, with particular emphasis on application in a regulatory environment
- Ability to work within and apply risk management frameworks
- Ability to engage with stakeholders to provide education and information at the frontline
- Demonstrated skill in preparing for and leading operational work

- Demonstrated ability in carrying out frontline regulatory work
- Ability to undertake core regulatory compliance activities to a high standard
- Ability to think critically and discern trends and patterns in data
- Able to pivot/adjust approach to regulatory practice based on trends and patterns in data