# **Taumata Arowai: Strategic Framework**



## Giving effect to Te Mana o te Wai

## Our pillars

▲ Water is a taonga. ▲ The mana of water and people are interconnected.
▲ The health of water and people are interconnected.

#### Our vision

#### Our purpose

Safe water every day for everyone.

#### Our role

Transforming the performance of water services to improve the health of water and people.

## Our approach

We use a mix of responsive and proactive regulatory interventions that are proportionate to the risk and encourage positive behaviour change.

#### What we do

- Promote supplier responsibility.
- Take a balanced approach to regulation.
- Undertake enforcement action.
- Respond to emergencies to ensure public safety.
- Provide information and insights to advise the sector and prioritise our activities.
- Enhance sector capability.
- Inform and protect consumers and communities.
- Develop meaningful and trusted relationships, including with iwi/Māori.

A Crown entity that independently regulates drinking water, and monitors the environmental performance of wastewater and stormwater networks.

## Our pathways

▲ Lead ▲ Influence ▲ Protect

### Our way of working

- Kaitiakitanga: We will protect the health of water as it applies to our functions, powers or duties.
- Manaakitanga: We will act to support a manaenhancing way to achieve long-term intergenerational sustainability.
- Kāwanatanga: We will model positive partnerships and behaviours in our relationships.

Underpinned by Te Tiriti o Waitangi