



## Special update - Water Services Authority – Taumata Arowai performance reports June 2025

Tēnā koe



Today we have published [two reports](#) under the Water Services Act 2021 providing a consolidated view of drinking water in Aotearoa New Zealand, as well as commentary on the challenges facing our wastewater and stormwater networks.

### **Drinking Water Regulation Report**

Our Drinking Water Regulation Report (DWRR) 2024 includes data and information for 1 January to 31 December 2024 provided by registered drinking water suppliers about the safety of their drinking water.

### **Network Environmental Performance Report**

Our Network Environmental Performance Report (NEPR) 2023/24 includes data and information for the period 1 July 2023 to 30 June 2024 provided by operators of publicly owned drinking water networks, as well as some information about public wastewater and urban stormwater networks.

### **Media release**

We have also published a [media release](#), [fact sheet](#) and [FAQs](#) that provide commentary on the reports' key findings, and link to preliminary information on our refreshed [Compliance, Monitoring and Enforcement Strategy 2025-28](#) which we expect to publish in early July.

### **Join our webinars**

You are welcome to join one or more of the information sessions we will host about each of the reports. The first session will be a summary overview of both reports and what the key findings mean for suppliers and consumers, with the opportunity to ask questions of the reports' authors.

There will also be technical information sessions for each report, with a more detailed look at the findings of the respective reports, and the opportunity to ask questions of the report's authors and our technical and policy teams.

- System reports overview, Monday, 14 July, 12pm-1pm [Register here](#)
- NEPR technical info session, Wednesday, 23 July, 12-1pm. [Register here](#)
- DWRR technical info session, Thursday, 24 July, 12-1pm. [Register here](#)

### **A clearer picture**

Thank you again to those suppliers and operators who contributed data on their supplies and networks for these reports. Our reports are an important part of our journey to collect robust data so we can provide a clear picture and support improvements to our water services for the benefit of everyone in New Zealand.

Ngā mihi nui



**Sara McFall**  
Head of Systems, Strategy & Performance

